

TARIFF GUIDE

Product / Service	Description	Charge
Transactional Account	Minimum Opening Balance	Free
	Minimum Operating Balance	KES.200.00
	Monthly Service Fee	Free
	Visa Debit Card	KES.500.00
	Withdrawal Over the Counter	As per Cash Handling Section
	Account Closure Fee	KES.200.00
	Inter - Account Transfer (Within)	KES.100.00
	Minimum Interest Earning Balances	KES.3,000.00
	Annual Statements (Issued at End of Year)	Free
Hazina Plus Account	Minimum Opening Balance	Free
	Minimum Operating Balance	KES.200.00
	Monthly Service Fee	Free
	Over the Counter Withdrawal	1 Free Per Quarter
	Extra Over the Counter Withdrawal	KES.200.00
	Account Closure Fee	KES.200.00
	Inter - Account Transfer (Within)	Free
	Minimum Interest Earning Balances	KES.5,000.00
	Annual Statements (Issued at End of Year)	Free
Hazina Junior Account	Minimum Opening Balance	KES.200.00
	Minimum Operating Balance	KES.200.00
	Monthly Service Fee	Free
	Visa Debit Card	KES 500.00
	Over the Counter Withdrawal	1 Free Per Quarter
	Extra Over the Counter Withdrawal	KES.150.00
	Bankers Cheque	1 Free Per Quarter
	Account Closure Fee	KES.200.00
	Inter - Account Transfer (Within)	Free
Minimum Interest Earning Balances	KES.3,000.00	
Annual Statements (Issued at End of Year)	Free	
Lengo Account	Minimum Opening Balance	KES.1,000.00
	Minimum Operating Balance	KES.500.00
	Monthly Service Fee	Free
	Bankers Cheque - Inter - Account Transfer (Within)	1 Free Per Contract
	Minimum Interest Earning Balances	KES.3,000.00
Fixed Deposit Account	Minimum Amount	KES.5,000.00
	RTGS from Fixed Deposit	KES.500.00
	Bankers Cheque From a Fixed Deposit Account	KES.100.00
Chama Account	Minimum Opening Balance	KES.2,000.00
	Minimum Operating Balance	KES.2,000.00
	Ledger Fees	Free
	Statement Fees	2 Free Per Year On Request. Any Other As Per Tariff Guide
	Deposits	Free
	Inter Account Transfer (Within)	KES.50.00
	Withdrawal Over the Counter	As Per The Tariff Guide
	Account Closure Fee	KES.2000.00
Quick E Account	Minimum Opening Balance	KES.250.00
	Minimum Operating Balance	KES.200.00
	Account Closure Fee	KES.200.00
	Maximum Account Balance	KES.250,000.00
	Minimum Interest Earning Balances	2.5% P.A For KES.5,000.00 to KES.100,000.00 3.5% P.A For KES.100,001.00 to KES.250,000.00
	Withdrawal Over the Counter	As per Cash Handling Section

Product / Service	Description	Charge	
Funds Transfer	EFT (Inward Local)	KES.100.00	
	EFT / TT (Inward International)	KES.1,000.00	
	EFT (Outward Local)	KES.200.00	
	EFT / TT (Outward International)	KES.1,750.00	
Salary Processing	Automated	KES.100.00	
	Manual	KES.100.00	
Standing Order	Standing Order Set-Up (To Non-Faulu Account)	KES.200.00	
	Standing Order Processing (To Non-Faulu Account)	KES.200.00	
	Standing Order Processing (Within)	KES.200.00	
	Standing Order Unpaid Due to Insufficient Funds	KES.2,000.00	
	Standing Order Amendment or Stoppage	KES.300.00	
Local Currency Cheque	Local Currency Cheque Deposit	Free	
	Unpaid Cheque	KES.2,000.00	
	Unpaid Cheque - Technical Reasons	KES.300.00	
	Cheque Cancellation	KES.500.00	
	Bankers Cheque	KES.100.00	
	Bankers Cheque Cancellation	KES.200.00	
	Cheque Book	KES.15.00 Per Leaf	
	Dividend Cheques	KES.50.00	
	Inward Cheque Clearing	KES.50.00	
	Stop Payment For Local Cheque	KES.200.00	
	Cash Handling	Large Cash Deposits (Amounts Exceeding KES.1,000,000.00)	0.2%
		Cash Withdrawal (Amounts Exceeding KES.500,000.00)	
Counter Withdrawal upto KES. 500,000.00		KES.100.00	
ATM Services		1st Visa Debit Card Issued	KES.500.00
	Replacement of Visa Debit Card	KES.500.00	
	Visa Debit Card Renewal	KES.500.00	
	Visa Debit Card Cash Withdrawal	KES.50.00	
	Faulu Visa Card to Faulu ATM		
	Faulu Visa Card to Other ATM (On Local Network)	KES.70.00	
Faulu Visa Card to Other ATM (On International Network)	KES.200.00		
Statement and Balances	Mpesa Withdrawal from ATM	Mpesa Tariff Apply	
	Mini Statement From ATM	KES.10.00	
	Balance Inquiry From ATM	KES.10.00	
	Enquiries From Customer Service	Free	
	Duplicate (Extra) Statements (Loan / Account)	Below 2 Yrs - Per Page KES.300.00 2 - 5 Yrs - Per Page KES.500.00 Over 5 Yrs - Per Page KES.1,000.00	
Mobile Banking	Deposit - Per Deposit (Paybill)	Free	
	Account To Mpesa	From 50 To 10,000 KES.67.00 From 10,001 To 50,000 KES.75.00 From 50,001 To 70,000 KES.120.00	
	Mini - Statement	KES.10.00	
	Balance Enquiry	KES.10.00	
	Airtime Purchase / Top-Up	KES.5.00	
	Funds Transfer (Within)	KES.50.00	
	SMS Alert	KES.5.00	
	Other Fees Services	Piggy Bank	KES.500.00
Referral Letters		KES.500.00	
Audit Confirmation / Certificate of Balance		KES.1,000.00	
RTGS		KES.500.00	
Retrieval Cost Per Copy		KES.300.00	
Annual Renewal Fees		0.5% on Outstanding Loan	
Inter-account transfer on loan repayments		KES.50.00	
Agency Banking	Agency Deposit	Free	
	Agency Withdrawals	Refer to Agency Tariff	



* ALL Charges are Subject to 20% Excise Duty

These charges are subject to change and details will be available at Faulu Microfinance Bank branches and website. For more information please contact our 24hr Contact Centre on 0711 074 074 or 0711 074 000.

DISCLAIMER:-

Kindly note that use of Various Products or Services and other payments or Income may be subject to the application of Taxes Under the Laws of Kenya. In such cases the Bank shall either directly deduct or adjust the tariff upon which such tax applies to reflect changes in the legal tax rate, for subsequent payment to the tax authorities as shall be directed by the laws of Kenya from time to time.



A MEMBER OF THE  OLD MUTUAL GROUP

Regulated by the Central Bank of Kenya